



TCCL

TROPICAL CABLE AND CONDUCTOR LTD.

P.O. Box SC 241, TEMA, GHANA

TEL: (+233) 0303 302490/8

E: info@tropicalcables.com | W: www.tropicalcables.com

TO WHOM IT MAY CONCERN

18TH MARCH, 2020

PRESENT SITUATION AT TROPICAL CABLE & CONDUCTOR LIMITED ON nCOVID-19

Dear Cherished Client/Supplier,

In these unusual times, it is important you know that TCCL is open for business! We have put in place all necessary measures to ensure we stay that way, as we actively monitor the Coronavirus (Covid-19) situation. We remain in a state of high alert and readiness to deal with the challenge presented by the outbreak, if any.

We have enhanced the screening and surveillance of all employees, banned all foreign and local travels, and increased the awareness on personal hygiene in our operations.

Our top priority is to ensure the safety and wellness of all employees whilst maintaining the exceptional level of product quality and service to our cherished customers.

PRODUCTION:

We have taken the necessary steps to ensure continuity of supply of finished products to our customers, and have good stock of all our main product lines.

CUSTOMER VISITS & INTERACTIONS:

As a precautionary measure, we are prohibiting external visitors from entering our factory and offices until further notice, except if extremely necessary.

SALES:

We continue to serve you for your cable requirements through our Sales Outlets at vantage points across the country. In addition, our field sales team will be in contact with you via telephone, e-mails, WhatsApp or Skype video calls for any enquiry or order placement. Deliveries of orders to your preferred location will continue, for those currently under that scheme, or can be arranged for new customers/orders.



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We are confident that the arrangements that we have put in place are robust enough to respond to the unfolding situation and will enable us to continue serving our customers as we always have.

If you have any concerns regarding orders placed or about to be placed with us, please do not hesitate to contact us on +233268769840 or sales@tropicalcables.com

Let us stay healthy and fight this pandemic together!

Kind regards,

Managing Director

Tropical Cable & Conductor Ltd.